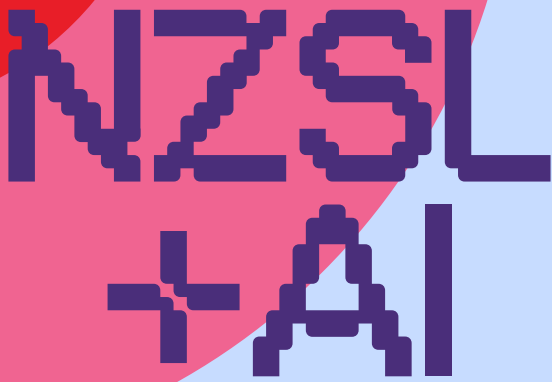




A guide for the deaf and NZSL community

Artificial intelligence (AI) is being used more and more with NZSL.

AI can help improve access and communication. But it can also get NZSL wrong, use videos without permission, or leave Deaf people out of important decisions.

You do not need to be an AI expert. Trust your knowledge of NZSL.



Good Signs

- when it involves Deaf people
- treats NZSL as a real language
- is checked and tested with Deaf NZSL experts and users
- respects Turi Māori concepts, culture, knowledge and data
- tells you when AI is being used
- explains where NZSL videos and data came from
- protects people's videos and personal information
- makes it easy to get help from a person
- clearly explains who is responsible.



Warning Signs

- if the NZSL looks wrong
- if signs seem made up or are used incorrectly
- no Deaf people were involved
- the organisation cannot explain where its NZSL videos, signs or data came from
- you are asked to share NZSL videos or knowledge, but it is not clear how they will be used or who will benefit
- you cannot tell whether you are interacting with AI or a person
- there is no way to get help from a human person
- nobody takes responsibility when problems happen
- AI is making important decisions about people's lives.

If you are worried

- Stop using the tool.
- Save information about the problem.
- Ask questions.
- Ask to communicate with a human person.
- Tell the organisation about your concerns

You could ask

- were Deaf people involved?
- who checked the NZSL?
- where did the NZSL videos come from?
- did people agree for their videos to be used?
- how will the videos or information be used?
- who will benefit from this?
- who is responsible if something goes wrong?